



VRS Connect – Practice Agreement

Veterinarian Recommended Solutions (VRS) is pleased to provide our VRS Connect Service. VRS Connect was developed in conjunction with VetData to provide your practice with an effortless and seamless method for submitting Product Recommendation Forms.

For the purposes of program enrollment and integration, we will refer to your practice as “partner”, “you” or “your”, to VRS Connect or Veterinarian Recommended Solutions as “VRS”, “we”, “our” or “VRS Connect”, and to VetData as “VetData”.

VRS Connect is an Application Program Interface (API) that will be installed on your practice server. During preset times, the API will collect transaction data. The transaction data will then be filtered to only include VRS product sales. Once a VRS product sale has been identified, the appropriate client, patient, and practice data will be collected. The data collected will be stored securely and downloaded to the VRS customer management system daily.

Scope of Work:

VRS Connect is proprietary extraction software that can extract specific data identified from veterinary practice PIMS (the “Extraction Tool”). With the permission of the VRS Partner, the Extraction Tool will be installed at the VRS Partner Hospital’s specified locations, provided that the VRS Partner Hospital operates a PIMS that is supported by the Extraction Tool.

To facilitate the recognition of clients and patients at VRS Partner Hospitals who have been recommended a VRS product, the practice Item/Product/Inventory codes will be mapped to VRS SKU’s. Additionally, for each VRS Partner Hospital, an opt-out code will be mapped to provide the mechanism for the VRS Partner Hospital to indicate which clients have not given permission for VRS to contact them, relative to the sale of the VRS Product.

VRS Connect will be continually monitored for changes in each of the PIMS which the Extraction Tool supports and shall make any updates and improvements to the Extraction Tool as necessary to ensure that the Extraction Tool remains fully functioning without interruption of extraction services.

Use of Data/Privacy:

VRS may use the data extracted by the Extraction Tool from the VRS Partner Hospital’s PIMS (the “VRS Partner Data”) for any and all purposes consistent with the Agreement between VRS and the VRS Partner.

VRS will not sell or otherwise transfer the VRS Partner’s Data to a third party who is not the VRS Partner Hospital, or otherwise use VetData’s services as outsourced data extraction or integration services, without prior notification to and written approval from Partner.

VetData will not sell or otherwise transfer the VRS Partner’s Data to a third party who is not a VetData Marketplace partner providing a service to the VRS Partner Hospital, without the VRS Partner’s explicit consent and, in such event, shall make available to such VetData Marketplace partner only such data as consented to by



such VRS Partner. In addition, VetData will not sell or otherwise transfer the Mapped Data or other VRS-specific data to any third party.

VetData and VRS will protect the privacy and security of VRS Partner’s Data according to all applicable laws and regulations, by commercially acceptable standards, and no less rigorously than it protects its own confidential information. Specifically, VetData and VRS will implement, maintain, and use appropriate administrative, technical, and physical security measures to preserve the confidentiality and integrity of, and limit the availability all VRS Partner Data. If VetData or VRS becomes aware of any breach or failure of such measures that results in the unpermitted release or disclosure of a VRS Partner’s Data, VetData and VRS will promptly formulate and enact a plan to remediate such breach or failure and shall promptly notify each such VRS Partner of such event and such remediation plan.

Upon termination, cancellation, expiration, or other conclusion of all contractual agreements between Marketplace partners and an individual VRS Partner Hospital, VetData will purge all associated VRS Partner Data from its systems.

By signing below, you certify that you have read the above information and agree to the terms stated herein.

Practice Owner - Printed Name

Practice Name

Practice Owner - Signature

Date

If you are an individual that is signing on behalf of the practice owner, please fill out the section below.

Printed Name

Practice Name

Signature

Date



VRS Connect – Integration Checklist

1. Systems available for Integration (please check the appropriate system):

- Advantage+ v25.315+
- AVImark v172+
- AVImark SQL all versions
- ClenTrax v7.0c7i+
- Complete Clinic v9+
- Cornerstone v4+
- DVM Manager v4.0+
- DVMMax v7.0.11+
- DVMMax SQL v7.5+
- eVetPractice
- HippoManager
- HVMS v2.4+
- ImproMed Infinity v4+
- IntraVet v172+
- IntraVet SQL v4.5+
- ViA+ v4.3.5+
- V-tech Platinum DB v1.0.82+

2. At this time, we are unable to install VRS Connect on Mac/Apple servers. We can integrate on a Mac/Apple workstation; in order to install, one of the Mac computers would need to have a Windows virtual machine installed. Another option is if your practice has one dedicated Windows workstation.

3. Please check your server desktop for this program icon:



Is the vetdata.net Marketplace icon located on your desktop? Yes No

If this icon is on your desktop, no installation is necessary. Please skip to number 5.

If this icon is not on your desktop, please continue to number 4.



- In some cases, the icon is not on the desktop, but there is already another vetdata.net program in service. If we are notified that this is the case, no installation will be necessary and we will update the practice contact.

Multi-Site Practices: If your practice has multiple locations, please tell us if each location has a separate server or if all practices share a single server/database. If single server, please note the practice name where the server is housed.

4. Please provide information for the individual in your practice that can be contacted for installation. If you have a third-party service that maintains your server, please list the company and contact information below. The in-practice contact person will need to be present on the date/time of installation and will need to be able to access the server. A representative of VetData will call on the appointed date/time and will guide the contact through the process of remote access for installation. Installation takes 10 – 20 minutes. No restart/shutdown is necessary, and the system can remain running during installation, so there will be no interruption in the practice workflow.

Contact Name:

Contact Phone:

Contact Email:

Date/Time:

Alternate Date/Time:

5. Creating the opt-out code:
 - a. Prior to installation, you will need to create an opt-out code for clients that decline VRS Health Coach contact. The opt-out code can be an inventory or service code that has no price.
 - b. We suggest making the Item ID/Product Code/Service Code/Inventory Code **VRSNO**, but it can be any alpha/numeric code you choose.
 - c. The description can be: **VRS – Client has declined contact**
 - d. Please provide the opt-out code:



6. **INVENTORY PRODUCT RECOMMENDATIONS** - Please check the appropriate box and provide the inventory code/Item ID/Product code for VRS products that have been added to your system:

VRS Product (Check All That Apply)	Whole- sale	MSRP	Suggested Codes	Inventory Code/Item ID/Product Code
<input type="checkbox"/> Omega Benefits Canine – Beef (500-mL)	\$34.99	\$55.99	COBBF	
<input type="checkbox"/> Omega Benefits Canine – Hypo (500-mL)	\$34.99	\$55.99	COBHP	
<input type="checkbox"/> Omega Benefits Cat & Small Dog (200-mL)	\$21.99	\$38.99	COBSM	
<input type="checkbox"/> Omega Benefits Cognitive (200-mL)	\$28.99	\$50.99	COBCG	
<input type="checkbox"/> Omega Benefits Capsules (120-ct)	\$34.99	\$55.99	COBCP	
<input type="checkbox"/> Osteo TruBenefits (90-ct)	\$28.49	\$48.99	OTBTB	
<input type="checkbox"/> Hepato TruBenefits (60-ct)	\$29.99	\$53.49	HTBTB	
<input type="checkbox"/> Entero TruBenefits (120gm)	\$35.99	\$56.99	ETBTB	
<input type="checkbox"/> Cutaneo TruBenefits (60-ct)	\$22.99	\$38.99	CUTTB	
<input type="checkbox"/> Gland-ease (30-ct)	\$16.49	\$28.99	GECHW	
<input type="checkbox"/> Tranquillium (30-ct)	\$15.49	\$27.99	TQCHW	
<input type="checkbox"/> Endo Blend Small Dog (30ml)	\$31.49	\$62.99	EBSM	
<input type="checkbox"/> Endo Blend Large Dog (30ml)	\$53.99	\$93.99	EBLG	
<input type="checkbox"/> Immuno-5 (90gm)	\$20.99	\$43.99	IMFEL	
<input type="checkbox"/> Flo Feline (90gm)	\$22.99	\$48.99	FLFEL	
<input type="checkbox"/> Flo Canine (30-ct)	\$17.49	\$31.99	FLCAN	
<input type="checkbox"/> Transparent Nutrition K9 EcoHarvest	\$9.99	\$17.99	ECOC3	
<input type="checkbox"/> Transparent Nutrition Protect Canine	\$10.49	\$17.99	PROC3	
<input type="checkbox"/> Transparent Nutrition Digest Canine	\$10.49	\$18.99	DIGC3	
<input type="checkbox"/> Transparent Nutrition Restore Canine	\$10.99	\$19.99	RESC3	

7. After installation, your codes will be mapped. Mapping takes 1 – 3 business days to complete. Once mapping is complete and the program is active, we will notify the contact and provide a description document that can be distributed to the staff.
- Please note that the item descriptions in your system can be changed.
 - If the Item ID/Product Code is changed or a new code is created, that code will need to be mapped for the program to report correctly.
 - For new items, the codes will need to be mapped before the program will report them correctly.
 - Please email any new codes, with descriptions, to partner@vrshealth.com.

8. Practice Details:

Practice Name:



Veterinarian
Recommended
Solutions®

960 Harvest Drive, Building B, Suite B205
Blue Bell, PA 19422
(877) 221-0552 | vrshealth.com

Practice Address:

Your VRS SBA:

**Please submit this document to partner@vrshealth.com. You may also fax to 855-630-9913.

9. FOR VRS USE ONLY:

VRS Practice Internal ID:

VRS Connect – Practice Agreement

10. OPTIONAL: NON-INVENTORY PRODUCT RECOMMENDATIONS



- a. In the scenario you do not have our products physically available to provide to your clients (telemedicine, follow-up communications with clients, etc), you can still easily recommend VRS's products and utilize our Staff Extension Program to proactively reach out and provide the first and subsequent bottles on your behalf.
 - i. As a reminder, since no product is physically being dispensed, all line-item amounts should be \$0.00.
- b. Please check the appropriate box for non-inventory product recommendations and provide the inventory code/Item ID/Product code for VRS products that have been added to your system:

VRS Product Referral (Check All That Apply)	Suggested Codes	Inventory Code/Item ID/Product Code
<input type="checkbox"/> Recommendation: Canine Omega Benefits – Beef (No Inventory)	COBBR	
<input type="checkbox"/> Recommendation: Canine Omega Benefits – Hypo (No Inventory)	COBHR	
<input type="checkbox"/> Recommendation: Cat/Small Dog Omega Benefits (No Inventory)	COBSR	
<input type="checkbox"/> Recommendation: Cognitive Omega Benefits (No Inventory)	COGR	
<input type="checkbox"/> Recommendation: Canine Omega Benefits Capsules (No Inventory)	COBCR	
<input type="checkbox"/> Recommendation: Osteo TruBenefits (No Inventory)	OTBR	
<input type="checkbox"/> Recommendation: Hepato TruBenefits (No Inventory)	HTBR	
<input type="checkbox"/> Recommendation: Entero TruBenefits (No Inventory)	ETBR	
<input type="checkbox"/> Recommendation: Cutaneo TruBenefits (No Inventory)	CUTR	
<input type="checkbox"/> Recommendation: Gland-ease Chews (No Inventory)	GECHR	
<input type="checkbox"/> Recommendation: Tranquillium Calming Chews (No Inventory)	TQCHR	
<input type="checkbox"/> Recommendation: EndoBlend - Small Dog 2-30 lbs (No Inventory)	EBSMR	
<input type="checkbox"/> Recommendation: EndoBlend - Large Dog 31+ lbs (No Inventory)	EBLGR	
<input type="checkbox"/> Recommendation: Immuno-5 (No Inventory)	IMFR	
<input type="checkbox"/> Recommendation: Flo Feline (No Inventory)	FLFR	
<input type="checkbox"/> Recommendation: Flo Canine Chews (No Inventory)	FLCR	
<input type="checkbox"/> Recommendation: Transparent Nutrition K9 EcoHarvest (No Inventory)	ECOCR	
<input type="checkbox"/> Recommendation: Transparent Nutrition Protect Canine (No Inventory)	PROCR	
<input type="checkbox"/> Recommendation: Transparent Nutrition Digest Canine (No Inventory)	DIGCR	
<input type="checkbox"/> Recommendation: Transparent Nutrition Restore Canine (No Inventory)	RESCR	



- c. If the Item ID/Product Code is changed or a new code is created, that code will need to be mapped for the program to report correctly.
- d. For new items, the codes will need to be mapped before the program will report them correctly.
- e. Please email any new codes, with descriptions, to partner@vrshealth.com.

11. Practice Details:

Practice Name:

Practice Address:

Your VRS SBA:

**Please submit this document to partner@vrshealth.com. You may also fax to 855-630-9913.

12. FOR VRS USE ONLY:

VRS Practice Internal ID:

Internal IT and CRD communication to allow for \$0 referral vet tech outreach.